

**Organic and residual waste** is disposed of in underground waste containers using a **special access card** received by every household and business.

No card is required to dispose of paper, glass and waste packaging, as these can be discarded freely through openings in the deposit columns.

The actual number of monthly disposals of residual and organic waste is billed, but no fewer than six disposals for residual waste and eight for organic waste.

The monthly cost is calculated in accordance with the applicable pricelist ([www.vokasnaga.si/odpadki/ceniki](http://www.vokasnaga.si/odpadki/ceniki)).

### How do you use your card to deposit organic and residual waste?

1. Place the card on the reader next to the cover of the bin.
2. The cover opens when the card is read and verified.
3. Drop the waste bag into the opening and close the cover.
4. Repeat the process if you have more bags. The largest bag size is 40 litres.

Please report any difficulties or complaints immediately or as soon as possible by calling our toll-free number **080 98 82**. Please check the messages displayed on the reader.

The card contains a chip, so it should not be folded or punched. Cards are unique to each individual user (household or commercial user).

### Overview of disposals

You can check the number of your disposals via a special app available at [www.vokasnaga.si](http://www.vokasnaga.si) under Odpadki/Zbiranje in odvoz odpadkov/Podzemne zbiralnice.

### Contact us

#### Support and Assistance Centre

T: 01 580 81 00 E: [vokasnaga@vokasnaga.si](mailto:vokasnaga@vokasnaga.si)

#### Lost/damaged cards and complaints

T: 080 98 82 E: [vokasnaga@vokasnaga.si](mailto:vokasnaga@vokasnaga.si)

Please report lost or damaged cards by calling our toll-free number **080 98 82** or sending an email to [vokasnaga@vokasnaga.si](mailto:vokasnaga@vokasnaga.si).



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[www.vokasnaga.si](http://www.vokasnaga.si)  
[www.mojiodpadki.si](http://www.mojiodpadki.si)

# Instructions for using underground waste collection units



Special access card  
Card number:  
888888  
[www.vokasnaga.si](http://www.vokasnaga.si)

### How to use your card?

Place the card on the reader next to the cover of the bin. Dispose of organic waste in the collection container with brown borders, and place residual waste in the collection container with grey borders. **Close the lid after use.**

Report lost or damaged cards

Toll-free number:  
**080 98 82**

# Instructions for using underground waste collection units

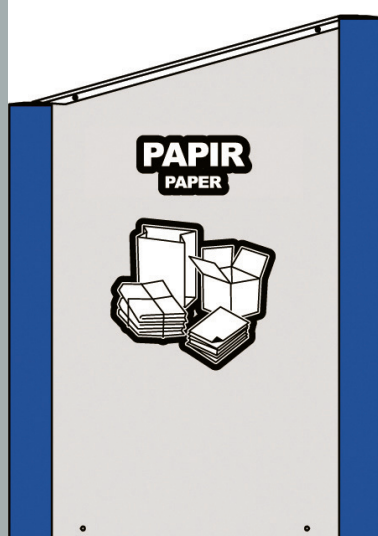
**Organic and residual waste** is disposed of in **underground waste containers** using a **special access card**. No card is required to dispose of paper, glass and waste packaging, as these can be discarded freely through openings in the deposit columns.

## What goes where?

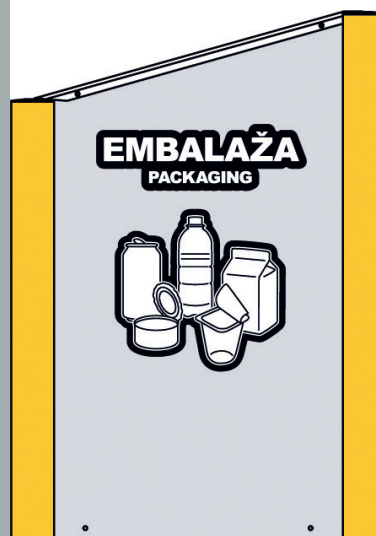
**GLASS**  
Empty food and drink bottles and jars, drug and cosmetics glass containers and other glassware.



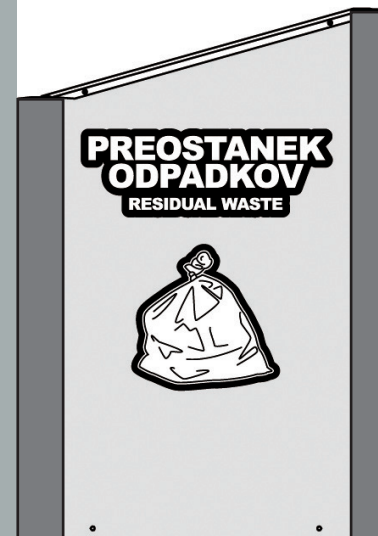
**PAPER**  
Newspapers, magazines, notebooks, books, leaflets, catalogues, envelopes, office paper, wrapping paper, paper shopping bags, cardboard packaging and paperboard.



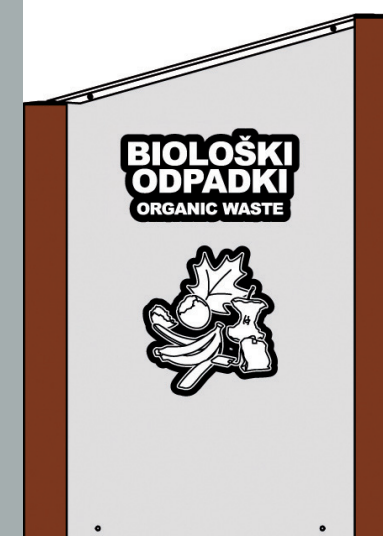
**PACKAGING**  
Plastic food and drink bottles and cans, plastic detergent and cleaning agent bottles, plastic bags, plastic shampoo, toothpaste and liquid soap packaging, plastic cups, plastic and aluminium food foil, and juice, yoghurt or milk cartons.



**RESIDUAL WASTE**  
Nappies, cat litter, cooled ashes, vacuum cleaner bags, textiles and sewing waste, photographs, cork, rubber, ceramics and porcelain, face masks and gloves.



**ORGANIC WASTE**  
All types of kitchen and green garden waste, i. e. vegetable and fruit waste, eggshells, coffee dregs and filter bags, spoiled food, leftover food and rotten fruit, paper tissues, paper towels and paper bags, cut greenery, flowers and weeds.



## How to use the card?

1. Place the card on the reader next to the cover of the bin.
2. The cover opens when the card is read and verified.
3. Dispose of organic waste in the collection container with the brown borders, and place residual waste in the collection container with grey borders. Close the cover after use.
4. Repeat the process if you have more bags. The largest bag size is 40 litres.

Please report any difficulties or complaints immediately or as soon as possible by calling our toll-free number **080 98 82**. Please check the messages displayed on the reader.